



QUALITY POLICY

The vision of the Sofinter Group is to be a proactive and globally recognized player in the development of relevant projects for construction, maintenance and rehabilitation (Boiler Service) of steam generators.

The mission of Sofinter Group is to design and manufacture products and services in compliance with the needs of its customers and mandatory requirements, safeguarding the health and safety of workers and environmental balances.

Sofinter Group's companies have identified as critical success factors the continuous improvement of product performance, customer satisfaction, the definition of design solutions for cost reduction, the innovation of organizational schemes and the digitization of internal processes.

To monitor our process the Company has defined suitable indicators for measuring qualitative performance, their continuous improvement and risk mitigation.

The sharing of Company objectives and policies is carried out by Management through meetings extended to all personnel.

The Management promotes the full implementation of this Policy making use of the constant support of the Quality Function, also for the resolution of any related conflict.

Gallarate, 16 January 2023

Roberto Testore
Chief Executive Officer

